

# COURT SYSTEM MANAGEMENT AND RESOURCE TECHNOLOGY (CSMART) APPLICATION MANAGEMENT SERVICES



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May 6, 2021

# Summary

Vendor	Sogeti (Capgemini)
Purpose	Maintenance, support, and professional services for Houston Municipal Court's (MCD) Court System Management And Resource Technology (CSMART).
Background	CSMART was implemented by Sogeti in April 2015. Current contract expires in August 2021. An RFP was issued and Sogeti was selected as the vendor to provide Applications Management Services for the CSMART system.
Contract Amount	\$16,392,869.00
Departments Using	MCD, HPD, HFD, ARA, DON
Contract Term	5 + 2 Option Years
MWBE Goal	15%



# Vendor Overview

- Sogeti is the Technology and Engineering Services Division of Capgemini. The Sogeti Group is an information technology consulting company specializing in local professional services, with headquarters in Paris, France employing around 25,000 people at around 300 branches in 15 countries. Sogeti has over 100 consultants local to Houston. Some of Sogeti's Texas based clients include State of Texas, Harris County, Bexar County, Dallas County, Tarrant County.
- Sogeti offers expertise in the following areas:
  - Applications & Cloud Technologies
  - Insights & Data
  - Experience & Innovation
  - Digital Manufacturing
  - Digital Assurance & Quality Engineering



- Sogeti supports nearly 90 worthy organizations including:



# CSMART Business Use Overview

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- CSMART is the electronic Case Management System for the Houston Municipal Courts (MCD)
- CSMART processes Citations for HPD, HFD, ARA, DON, Metro and HISD

## Citation

- A **Citation** is issued to an individual and may contain multiple violations (i.e. Speeding, No Drivers License, No Insurance, etc.).
- Approximately 50% of the total Citations are sent to the CSMART system electronically, while the rest are paper Citations that are manually entered into the CSMART system by MCD staff.

## Case

- An individual **Case** is generated for each Violation on a specific Citation. As such, a single Citation can generate multiple Cases within the CSMART System.

## Judgement

- A **Judgement** is any action that is entered to an individual CSMART Case by an MCD Judge

## Jail Booking

- A **Jail Booking** represents an arrest (and subsequent booking) of an individual person into the HPD Jail Facility.
- A person can be arrested for multiple outstanding Cases

## Automated HPD Court Assignment Process

- Police officers' appearances are scheduled according to a set officer schedule and maintained in CSMART. (Historical process was all paper based)
- HPD Officers can access court appearance on mobile devices

# CSMART Statistics

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	2018	2019	2020
Total Citations	315,000	275,000	186,000
Total Cases	548,000	492,000	323,000
Total Judgments	1,472,000	1,263,000	846,000
Total Jail Bookings	15,000	13,000	3,500
Total Revenue Collected	\$43,000,000	\$39,000,000	\$28,000,000
*Amount Retained by COH	\$26,000,000	\$24,000,000	\$17,000,000

**Collected Revenue:** Is the total amount of all fines, costs, and forfeits collected by the Municipal Courts (includes the portion held for the State).

**Retained Revenue:** Is the total amount of all fines, costs, and forfeits retained by the Municipal Courts (excludes the portion held for the State)

# Contract Core Components

- **Support and Maintenance**

Monthly fee of \$159,438 to support and maintain CSMART

- **Planned Professional Services**

Planned professional services for enhancements



	Current Fee Schedule	New Fee Schedule
Time Period	Mar 2015 to Jul 2021	Aug 2021 to Aug 2026
Monthly Price	\$166,667	\$159,438
Monthly Enhancement Hours	600	400
Monthly Roll Over	300	200

# 5 + 2 Option Year Contract Spend Forecast

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<b>Contract</b>	<b>Year 1</b>	<b>Year 2</b>	<b>Year 3</b>	<b>Year 4</b>	<b>Year 5</b>	<b>Year 6</b>	<b>Year 7</b>	<b>Total</b>
Monthly Fee for Support and Maintenance	\$1,913,267.00	\$1,913,267.00	\$1,913,267.00	\$1,913,267.00	\$1,913,267.00	\$1,913,267.00	\$1,913,267.00	<b>\$ 13,392,869.00</b>
Professional Services		\$ 500,000.00	\$ 500,000.00	\$ 500,000.00	\$ 500,000.00	\$ 500,000.00	\$ 500,000.00	<b>\$ 3,000,000.00</b>
<b>Spending Authority for 5+2 option year Contract Term</b>								<b>\$ 16,392,869.00</b>

# Q&A

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Questions?