

9/5/2019

TTI Presentation

City of Houston

Houston Airport System Information Technology Division

Managed Telecom Maintenance Services

Vendor	Norstan Communications, Inc. d/b/a Black Box Network Services
Purpose:	<p>Council Action will:</p> <ul style="list-style-type: none"> • Authorize 3 Year plus 2 One Year Options agreement with Black Box Network Services • Onsite telecommunications support for the City of Houston’s three major airports: George Bush Intercontinental Airport Houston (IAH), William P. Hobby Airport and Ellington Airport • Efficient operation and management of the airport system that include: coordination with airlines, tenants, FAA, and other Federal and State agencies for highest standards of service and safety to airport patrons
Procurement	RFP Blackbox ConvergeOne Inc., Netsync Network Solutions
Contract Amount	\$10,770,632.36
Terms	3 years 2 One-Year Options
MWBE	18% S&S Professional Services

Managed Telecom Services | Overview

HAS Telephony Environment

- 3 Private Branch Exchange Switches
- Voice Mail
- Call Accounting
- Call Center Routing
- Courtesy Phones
- Emergency Call Boxes
- TSA Checkpoint / Breach Phones



IAH

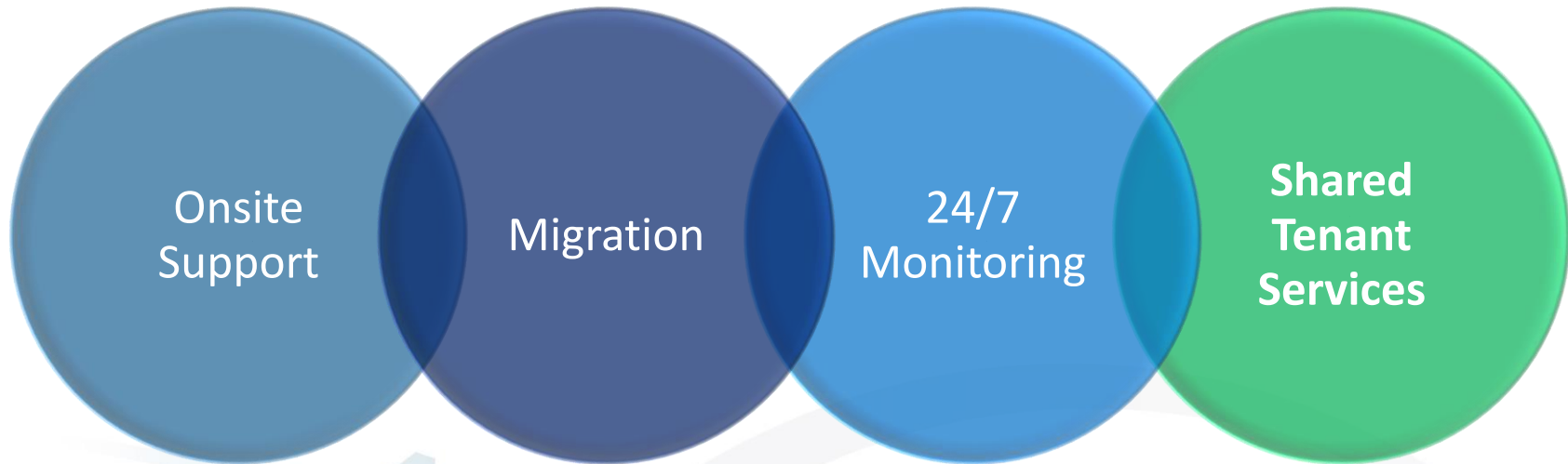
HOU

Operations | Use

- IAH | HOU | EFD
- Consolidated Communications Center
- FAA Tower Crash Phones
- 80 Plus Tenants & Airlines
- Consolidated Rental Car Facility



Key Components



- MACs
- Preventive Maintenance
- Remedial Maintenance
- 3 phone switches to 1
- Partnerships
- Centrally Managed
- High Priority - 15 minutes
- Medium Priority - 4 hours
- Remote Diagnostics
- One Stop
- Faster Startup
- 600k Annually

HAS FY20 DIR Infrastructure Procurement

Vendors	Summus Industries Inc. & SHI Government Solutions
Purpose:	<p>Council Action will:</p> <ul style="list-style-type: none"> • Authorization to purchase IAH Physical Security Access Control & CCTV Storage Replacement • Authorization to purchase Hobby Physical Access Control Server and Storage Replacement • Authorization to purchase HAS Server Replacement & Storage Expansion • Authorization to purchase CCTV Workstations and Monitors • Authorization to purchase Software Maintenance, Hardware Warranty Renewal • Authorization to purchase Microsoft Premier Support (SHI) • Authorization to purchase Adobe Creative Suite (SHI)
Procurement	DIR – Summus Industries Inc. (MBE) & SHI Government Solutions
Contract Amount	\$2,507,082.20
Terms	1 Time purchase
MWBE	MBE

HAS FY20 DIR Infrastructure Procurement



1. IAH Physical Security Access Control System & CCTV Storage: \$684,865.23
2. Hobby Physical Security Access Control Server & Storage: \$602,704.55
3. HAS Server & Storage: \$201,341.18
4. CCTV Workstations and Monitors for TSA, CBP, HPD & HAS: \$163,924.00
5. Software Maintenance and Hardware Warranty Renewal: \$584,987.50
6. Microsoft Premier Support: \$192,980.00
7. Adobe Creative Suite: \$69,290.00

Total DIR request: \$2,507,082.20

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