HOUSTON FIRE DEPARTMENT

March 17,2020

- OA task force was created in response to complaints related to occupancy and social distancing concerns.
- Each team consists of one HFD Inspector and one HFD Arson Investigator.

•April 1, 2020

Notice of Violations and/or citations began

O 10 Citations were issued by the Houston Fire Marshal's Office.

•May 9, 2020

The Houston Fire Marshal's Office instituted an "Education and Information" approach.

- June 26, 2020
 - Governor's Oder GA-28 was issued (TABC Referrals began)
 - Restaurants @50%
 - Bars @ 0%. (Take-out Only)

The Houston Fire Marshal's Office has processed over 13,000 complaints since March 18, 2020 and is currently receiving an average of 120 complaints daily.

The HFD Occupancy Task Force has referred over 70 business to the TABC for noncompliance with the Governor's order since June 26, 2020.

March 17 to September 31

Total complaints: 13,459

OBars: 3, 021

TABC Referrals: 60

HFD Life Safety Bureau

Pre-Covid Complaints for 2019

Total Fire Cod	e Complaints	732
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Citations issued	107
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No CofO	15
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Overcrowding

HFD Fire Marshal's Office

Complaint Process

- Received from multiple sources
 - o311 (Citizens)
 - Harris County
 - OHPD
 - **OHFD**
 - Other city departments

HFD Fire Marshal's Office

Complaint Process

- Infor system database
 - A supervisor will send an Inspector to the location
 - Olnspector will evaluate the location for potential hazards and fire code violations. Inspector will abate any hazards:
 - Clear blocked exits.
 - Return occupancy level to established limit.
 - 1. Hold the door.
 - 2. Have everyone clear the building for a recount.