

**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO  
TEXAS WATER CODE § 13.1871  
AND CITY OF HOUSTON CODE OF ORDINANCE 37.20 (a)**

Southern Water Corp.

11389 and 20500

Company Name

CCN Number(s)

has filed a rate change application with the City of Houston (City). The application may be reviewed online at [houstontx.gov/ara/utility/index.html](http://houstontx.gov/ara/utility/index.html). You may also inspect a copy of the rate change application at your utility's office at the address below. A similar application was filed with the Public Utility Commission of Texas for customers located in the environs and is available online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the City. If the City receives a sufficient number of protests, separately or in a combined protest letter, from at least 129 ratepayers (10 percent of the utility's customers over whose rates the City has original jurisdiction) before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** December 1, 2025

**(must be at least 35 days after notice is provided to customers and 35 days after application is filed)**

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

Increase in cost of service.

**BILLING COMPARISON**

**Water**

|          |                 | <u>5/8" meter</u> |     |          |                 |          |     |
|----------|-----------------|-------------------|-----|----------|-----------------|----------|-----|
| Existing | 5,000 gallons:  | \$ 19.23          | /mo | Proposed | 5,000 gallons:  | \$ 34.08 | /mo |
| Existing | 10,000 gallons: | \$ 27.23          | /mo | Proposed | 10,000 gallons: | \$ 48.33 | /mo |

**Water – Pass Through Charges**

|          |                 |        |     |          |                 |        |     |
|----------|-----------------|--------|-----|----------|-----------------|--------|-----|
| Existing | 5,000 gallons:  | \$ N/A | /mo | Proposed | 5,000 gallons:  | \$ N/A | /mo |
| Existing | 10,000 gallons: | \$ N/A | /mo | Proposed | 10,000 gallons: | \$ N/A | /mo |

**Sewer**

|          |                | <u>5/8" meter</u> |     |          |                |          |     |
|----------|----------------|-------------------|-----|----------|----------------|----------|-----|
| Existing | 5,000 gallons: | \$ 29.56          | /mo | Proposed | 5,000 gallons: | \$ 45.99 | /mo |

**Hidden Valley Subdivision**

Subdivision(s) or System(s) Affected by Rate Change

|                    |         |       |              |
|--------------------|---------|-------|--------------|
| 5710 Airline Drive | Houston | Texas | 77076 - 4997 |
| Company Address    | City    | State | Zip          |

(713) 692-3595

Company Phone Number

\$250,326

N/A

\$205,325

|                               |  |                               |
|-------------------------------|--|-------------------------------|
| Water Annual Revenue Increase | Water Pass-Through Annual Revenue Increase | Sewer Annual Revenue Increase |
| October 27, 2025              |  | April 4, 2011                 |

Date Current Rate Change Notice Delivered

Date of Last Rate Change

# SOUTHERN WATER COMPANY – APPLICATION TO CHANGE WATER AND WASTEWATER RATES

## RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically to [utilitycomplaints@houstontx.gov](mailto:utilitycomplaints@houstontx.gov) or mail the original to:

Utility Complaints  
Administration & Regulatory Affairs Department  
City of Houston  
611 Walker St., 13<sup>th</sup> Floor  
Houston, Texas 77002

Pursuant to Texas Water Code, the City, as local regulatory authority, is required to conduct a hearing to determine the propriety of the change.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Address, City, State: \_\_\_\_\_

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please select the applicable :

**I wish to PROTEST the following proposed rate action/s:**

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the City of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

\_\_\_\_\_

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by any procedural rules established by the City.

Signature of Ratepayer: \_\_\_\_\_

Date: \_\_\_\_\_

| NOTICE OF PROPOSED RATE CHANGE – WATER  |             |                   |  |             |                   |
|---|-------------|-------------------|--|-------------|-------------------|
| CURRENT RATES   |             |                   | PROPOSED RATES   |             |                   |
| Monthly base rate including 0 gallons   |             |                   | Monthly base rate including 0 gallons  |             |                   |
| RESIDENTIAL & COMMERCIAL-Meter Size Charge  |             |                   | RESIDENTIAL & COMMERCIAL-Meter Size Charge   |             |                   |
| 5/8"  |             | \$11.23           | 5/8"   |             | \$19.83           |
| 3/4"  |             | \$16.85           | 3/4"   |             | \$29.75           |
| 1"  |             | \$28.08           | 1"   |             | \$49.57           |
| 1 1/2"  |             | \$56.15           | 1 1/2"   |             | \$99.15           |
| 2"  |             | \$89.84           | 2"   |             | \$158.64          |
| 3"  |             | \$168.45          | 3"   |             | \$297.45          |
| 4"  |             | N/A               | 4"   |             | \$495.75          |
| 6"  |             | N/A               | 6"   |             | \$991.50          |
| 8"  |             | N/A               | 8"   |             | \$1,586.40        |
| 10"   |             | N/A               | 10"  |             | \$4,164.30        |
| GALLONAGE CHARGE:   |             |                   | GALLONAGE CHARGE:  |             |                   |
| TIER  | VOLUME      | CHARGE            | TIER   | VOLUME      | CHARGE            |
| Tier 1  | All Gallons | \$1.60/1000 gals. | Tier 1   | All Gallons | \$2.27/1000 gals. |
| City of Houston GRP Fee - all gallons   |             | \$2.85/1000 gals. |  | All Gallons | \$3.15/1000 gals. |
| Form of Payment   |             | N/A               | Form of Payment - Updated to include Credit Card, Online Payments and Wire Transfers |             |                   |
| CURRENT MISCELLANEOUS FEES  |             |                   | PROPOSED MISCELLANEOUS FEES  |             |                   |
| Tap Fee   |             | \$0.00            | Tap Fee  |             | \$0.00            |
| Tap Fee (Unique Costs)  |             | Actual Cost       | Tap Fee (Unique Costs)   |             | Actual Cost       |
| Tap Fee (Large Meters)  |             | Actual Cost       | Tap Fee (Large Meters)   |             | Actual Cost       |
| Meter Relocation Fee  |             | Actual Cost       | Meter Relocation Fee   |             | Actual Cost       |
| Meter Conversion Fee (Meter Size Change)  |             |                   | Meter Conversion Fee (Meter Size Change)   |             |                   |
| Meter Test Fee  |             | \$25.00           | Meter Test Fee   |             | \$25.00           |
| Late Charge (Applied to Past Due Amounts)   |             | 5.00%             | Late Charge (Applied to Past Due Amounts)  |             | 10% of bill       |
| Returned Check Charge   |             | \$25.00           | Returned Check Charge  |             | \$25.00           |
| Reconnect Fee:  |             |                   | Connect/Reconnect Fee:   |             |                   |
| Non-payment   |             | \$25.00           | Reconnect-Non-payment  |             | \$25.00           |
| Customer Request  |             | \$40.00           | Connect-Customer Request   |             | \$40.00           |
| Connect-Customer Request with Meter Set   |             | Actual cost       | Connect-Customer Request with Meter Set  |             | Actual cost       |
| Returned Check Charge   |             | \$25.00           | Returned Check Charge  |             | \$25.00           |
| Service Call Fees - For Calls Related to Issues on the customer's side of the meter |             |                   | Service Call Fees - For Calls Related to Issues on the customer's side of the meter  |             |                   |
| During Business Hours   |             | n/a               | During Business Hours  |             | \$50.00           |
| After Business Hours  |             | n/a               | After Business Hours   |             | \$100.00          |
| Customer Deposit (Residential)  |             | \$50.00           | Customer Deposit (Residential)   |             | \$50.00           |



|  |                           |   |                              |
|--|---------------------------|---|------------------------------|
| Governmental Testing,<br>Inspection, and Costs Surcharge | Authorized by<br>PUC      | Governmental Testing, Inspection,<br>and Costs Surcharge    | Authorized by<br>PUC         |
| Line Extension and Construction<br>Costs                 | Per Tariff<br>Section 3.0 | Line Extension and Construction<br>Costs                    | Per Tariff<br>Section 3.0    |
|  |                           | GRP Shortfall True-up                                       | \$6.84 per conn<br>per month |
|  |                           | Supplemental Emergency Service<br>per month per Section 2.0 | \$297.45 per mo.             |

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

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| NOTICE OF PROPOSED RATE CHANGE – SEWER   |   |                   |  |   |                   |
|--|---|-------------------|--|---|-------------------|
| CURRENT BASE RATES   |   |                   | PROPOSED BASE RATES  |   |                   |
| Monthly base rate including 0 gallons  |   |                   | Monthly base rate including 0 gallons  |   |                   |
| RESIDENTIAL & COMMERCIAL-Meter Size Charge   |   |                   | RESIDENTIAL & COMMERCIAL-Meter Size Charge   |   |                   |
| <i>Meter Size</i>  |   |                   | <i>Meter Size</i>  |   |                   |
| 5/8"   |   | \$26.80           | 5/8"   |   | \$29.74           |
| 3/4"   |   | \$26.80           | 3/4"   |   | \$44.62           |
| 1 "  |   | \$26.80           | 1 "  |   | \$74.36           |
| 1 1/2"   |   | \$26.80           | 1 1/2"   |   | \$148.72          |
| 2"   |   | \$26.80           | 2"   |   | \$237.95          |
| 3"   |   | \$26.80           | 3"   |   | \$446.15          |
| 4"   |   | N/A               | 4"   |   | \$743.59          |
| 6"   |   | N/A               | 6"   |   | \$1,487.00        |
| 8"   |   | N/A               | 8"   |   | \$2,379.20        |
| 10"  |   | N/A               | 10"  |   | \$3,420.10        |
| CURRENT GALLONAGE CHARGE (per 1,000 gallons)   |   |                   | PROPOSED GALLONAGE CHARGE (per 1,000 gallons)  |   |                   |
| TIER   | VOLUME CHARGE   | CHARGE            | TIER   | VOLUME CHARGE   | CHARGE            |
| Tier 1   | Residential - Winter Average, Non Residential - Monthly Water Consumption | \$2.75/1000 gals. | Tier 1   | Residential - Winter Average, Non Residential - Monthly Water Consumption | \$3.25/1000 gals. |
|  | Form of Payment   | N/A               |  | Form of Payment - Updated to include Online Payments and Wire Transfers   |                   |
| CURRENT MISCELLANEOUS FEES   |   |                   | PROPOSED MISCELLANEOUS FEES  |   |                   |
| Tap Fee  |   | \$0.00            | Tap Fee  |   | \$0.00            |
| Tap Fee (Unique Costs)   |   | Actual Cost       | Tap Fee (Unique Costs)   |   | No Change         |
| Tap Fee (Large Meters)   |   | Actual Cost       | Tap Fee (Large Meters)   |   | No Change         |
| Meter Relocation Fee   |   | Actual Cost       | Meter Relocation Fee   |   | No Change         |
| Meter Conversion Fee (Meter Size Change)   |   | Actual Cost       | Meter Conversion Fee (Meter Size Change)   |   | Actual Cost       |
| Meter Test Fee   |   | N/A               | Meter Test Fee   |   | N/A               |
| Late Charge (Applied to Past Due Amounts)  |   | \$5.00            | Late Charge (Applied to Past Due Amounts)  |   | 10% of bill       |
| Returned Check Charge  |   | \$25.00           | Returned Check Charge  |   | No Change         |
| Connect/Reconnect Fee:   |   |                   | Connect/Reconnect Fee:   |   |                   |
| <i>Non-payment</i>   |   | \$25.00           | <i>Reconnect-Non-payment</i>   |   | No Change         |
| <i>Customer Request</i>  |   | \$40.00           | <i>Connect-Customer Request</i>  |   | No Change         |
| <i>Connect-Customer Request with Meter Set</i>   |   | \$5.00            | <i>Connect-Customer Request with Meter Set</i>   |   | No Change         |
| <i>Reconnect-Seasonal or Temporary-Base Rate Meter Size Times Number of Months off the System Not to Exceed Six Months When Reconnected Within A Twelve Month Period</i> |   |                   | <i>Reconnect-Seasonal or Temporary-Base Rate Meter Size Times Number of Months off the System Not to Exceed Six Months When Reconnected Within A Twelve Month Period</i> |   |                   |

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**